

# Cochise County Sheriff's Communications

## **FRY FIRE DISTRICT**

### Dispatch Policies and Procedures

- 01 Dispatch Policy: The Fry Fire District will respond to any and all EMERGENCY situation which threatens LIFE SAFETY or PROPERTY within the Fry Fire District, and to Medical Emergencies within the Fry Fire District's CON (ambulance district). The Fry Fire District will also respond, when requested and within the capability of the Fry Fire District to do so, to emergencies within other jurisdictions with approval from the Fire Chief, Assistant Fire Chief or senior officer on duty.

The judgement of both the CCSO dispatchers and the Fry Fire District emergency responders is an integral part of the decision making process, considering both information received and potential.

Timely response and effective management of Emergency Medical Services, Rescue and Fire Control situations represent the most immediate priorities for CCSO and the Fry Fire District.

- 02 Screening calls for service: CCSO dispatcher(s) will upon receiving calls for service will screen the calls for **LIFE** threatening or **NON-LIFE** threatening emergencies for dispatch to the Fry Fire District. The avoidance of unnecessary responses is a part of the dispatch function. The call screening process must not delay response to valid emergency incidents, but should attempt to verify the nature of questionable calls.

- 03 Dispatching procedures: Upon receiving calls for service CCSO dispatchers will dispatch Fry Fire District on Channel #1.

- 1. Enter 1224 (tone) on dispatch console (one time)**
- 2. State type of emergency/call with address or directions  
(Repeating type of emergency and address twice)**
- 3. Send out Alpha Page on computer with same information (All Call)**
- 4. Record and issue incident times**
- 5. Issue incident number to call after call is completed**

**Note: On a reported structure fires CCSO will also notify Fort Huachuca Fire Department and Huachuca City Fire for Automatic response.**

**Fort Huachuca Fire Department Dispatch Center 533-5054/5059  
Huachuca City Fire Department Dispatch Center 456-1353**

- 04 Calls received from field units: When an emergency call is received at the fire station(s) field units will request CCSO dispatcher tone out the call while enroute. CCSO dispatchers will in turn follow the procedures stated in section 03. CCSO dispatchers will repeat the information obtain from the field unit and repeat that information over the radio to other stations.
- 05 Response: Fry Fire District units will respond within 2-3 minutes after receiving the first initial call for service. Fry Fire units will use plan text. Fry Fire units will advise CCSO dispatch when units are on scene. In cases of Fires units will give CCSO dispatch a Brief Initial Report of conditions found. Fry Fire units will also advise CCSO dispatch when additional help is needed and whom to call. Fry Fire units may also advise CCSO dispatch of the following:
- 1) Units enroute to other locations
  - 2) Units available for addition calls/service
  - 3) Out of service
  - 4) In service
  - 5) Progress report on the incident
- 06 Text Terms: The Fry Fire District uses several terms on the fire scene to help in the management of fire scenes.
- a. Nothing Showing: Indicates that no smoke or flames are showing and units will be checking further.
  - b. Smoke Showing: Smoke is showing from structure or area.
  - c. Fire/Flame Showing: Indicates fire from the structure or area.
  - d. Fully Involved: Indicates structure has flames/fire involved within the structure at 80% or more involved.
  - e. Command: Indicates fixed responsibility for the overall incident on one unit or person. Once command has been established, all routine communications between CCSO dispatch and an incident will be directed through Command.
  - f. Working Fire: Indicates a situation in which all responding units will be committed to that incident.
  - g. All Clear: Indicates the completion of a primary search for victims within a structure.
  - h. Under Control: Situation under control
  - i. Emergency Traffic: The term **“EMERGENCY TRAFFIC”** will be utilized by any unit encountering an immediately perilous situation and will receive the highest communication priority from CCSO dispatch. The air absolutely belongs to any unit giving the **“EMERGENCY TRAFFIC”** call.
  - j. All Call: Usually requested by Command to get additional help into the stations. CCSO dispatch will send out an Alpha Page (All Call) with the message “All available personnel report to your stations”.

- 07 Radio Code: “Plain language” radio messages should be used in preference to numerical codes, especially in mutual aid situations (police/fire), to facilitate understanding. The following code messages, may be used in sensitive situations, when a plain language message could cause a problems at the scene:

901-Dead Body	960-Auto Accident unknown injuries
905-Bomb Threat	961-Auto Accident no injuries
918-Psychiatric	962-Auto Accident with injury
Code 4-OK	963-Auto Accident with death

- 08 Emergency Procedures: If Fry Fire channel #1 is down CCSO dispatch will advise Fry Fire District of the need to change to Fry Fire channel #2 by Alpha Page (All Call) and verify that stations received the Alpha Page by phoning the stations listed:

Station #1	458-5523 or 458-6755
Station #2	378-2222 or 378-3666
Station #3	378-2361 or 378-7221

If both Fry Fire channels are out of service CCSO dispatch will advise Fry Fire to change over to CCSO CMA channel (Cochise Mutual Aid) channel by Alpha Page (All Call) and once again verify that stations received the Alpha Page by phoning the stations.

Additional problems will be handled by phoning the station(s) and asking for the Captain on duty.

- 09 Miscellaneous: From time to time Fry Fire District will request that Mutual Aid, Police agencies, and or Gas, Water, Cable, or Electrical companies be notified by CCSO dispatch.